

If not delivered return to: Medicare
GPO Box 9822 in your capital city

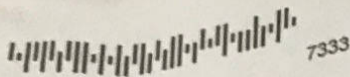
Department of Human Services

medicare

29 July 2020

Our reference:

29/07/20



011

ROBERT METCALFE
ST 3412

Dear ROBERT METCALFE

We owe you money - register your bank details today!

Medicare benefits can only be paid by electronic funds transfer (EFT). Your bank details are needed to complete your claim.

What you need to do

Register your bank details with us today! Go to:

- **your myGov account**

- select your Medicare linked service
- click on the 'proceed to online account' tab, and
- go to the 'Banking details' menu option to register your details.

Don't have a myGov account? Create one now at my.gov.au and link it to your Medicare online account.

- **the Express Plus Medicare mobile app**

- click on the 'finance' tab, and
- go to the 'Banking details' menu option to register your details.

Don't have the app? Create a myGov account, link it to Medicare and download the app to your mobile device. For information, go to humanservices.gov.au/expressplus

You can call us on 132 011 (call charges may apply) or visit one of our service centres.

What we will do

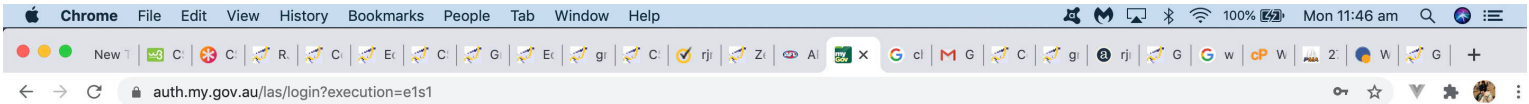
When you have provided your bank details, we will process and pay your Medicare benefits directly into your bank account.

More information

For more information about Medicare claiming, please go to humanservices.gov.au/medicareclaiming

Yours sincerely

Director
Medicare Claims



Logging into my.gov.au via URL <https://my.gov.au>

Sign in with myGov

Username or email

[Forgot username](#)

Password

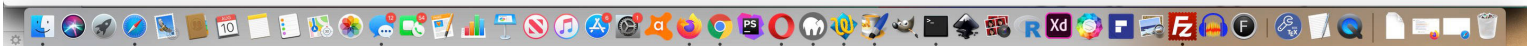
Do not show others your password

 [Show](#)

[Forgot password](#)

or

To create a myGov account, visit my.gov.au



Good morning ROBERT

ROBERT METCALFE,

We recommend you update your [sign-in options](#) to receive a code when you sign-in.



Government support for Coronavirus

If your circumstances are affected by Coronavirus (COVID-19), you may be eligible for support from the Australian Government.

Continue

Your services

ato
Australian Taxation Office

Missing Medicare

Ask a question

ChromeFile Edit View History Bookmarks People Tab Window Help

100%Wed 11:45 am

my.gov.au/mygov/services

myGovHomeServicesInboxAccount settingsSign out

Services

Access a range of government online services by linking them to your account.

Your linked services

Australian Taxation Office

Linked on 10 Jul 2014

Unlink

Link a service

Australian JobSearch

Centrelink

Child Support

Department of Health Applications Portal

Department of Veterans' Affairs

HousingVic Online Services

My Aged Care

My Health Record

National Disability Insurance Scheme

National Redress Scheme

State Revenue Office Victoria

Medicare

Here is the place to establish the link

We want to link our my.gov.au profile to Medicare services

Ask a question

Link new service

Thank you.

Next we need to ask you some questions to make sure we find your record.

These questions are based on information you have provided to the Medicare member service.

Medicare Number



Individual Reference Number (IRN)

You'll need your Medicare card

Your personal details

Your profile details must match with the service you are linking to.

Chrome

File

Edit

View

History

Bookmarks

People

Tab

Window

Help

100%

Wed 12:00 pm

my.gov.au/mygov/services

myGov

Home

Services

Inbox

Account settings

Sign out

Services

Access a range of government online services by linking them to your account.

Your linked services

Australian Taxation Office

Linked on 10 Jul 2014

Unlink

Medicare

Linked on 10 Aug 2020

Unlink

Link a service

Australian JobSearch

>

Centrelink

>

Child Support

>

Department of Health Applications Portal

>

Department of Veterans' Affairs

>

HousingVic Online Services

>

My Aged Care

>

My Health Record

>

National Disability Insurance Scheme

>

National Redress Scheme

>

State Revenue Office Victoria

>

We click link to get in and update my.gov.au Medicare profile Banking Details

... and following through on that Medicare gets a link

About myGov

Copyright

Ask a question

ChromeFileEditViewHistoryBookmarksPeopleTabWindowHelp

New 1C: C: R. C: Et C: G Et gr C: rji Z: A X cl M G C gi B rji G w p W 2 W G +

www2.medicareaustralia.gov.au/moaoonline/#/

100%Mon 11:47 am

medicare

HomeMake a claimMy cardMy details▼History and statements▼Services▼Contact us▼

ROBERT METCALFEmyGov

Welcome Robert

Last login 10 August 2020 at 11:26 AM AEST

You have no tasks or notifications

Medicare claims

Start a new claim for Medicare benefits.

Make a claim

My paid claims

[View claims history](#)

Date	Provider name	Cost to claimant	Benefit paid	Total cost
31/07/2020				
29/07/2020				
28/07/2020				

Summary of rebates the last of which is asked about

My details leads to Banking Details

Services

My details

Have you changed your address or bank details?

Update now

Immunisation history

Find out what immunisations we have recorded.

View statement

Organ donation

You are not registered for organ donation.

View preferences

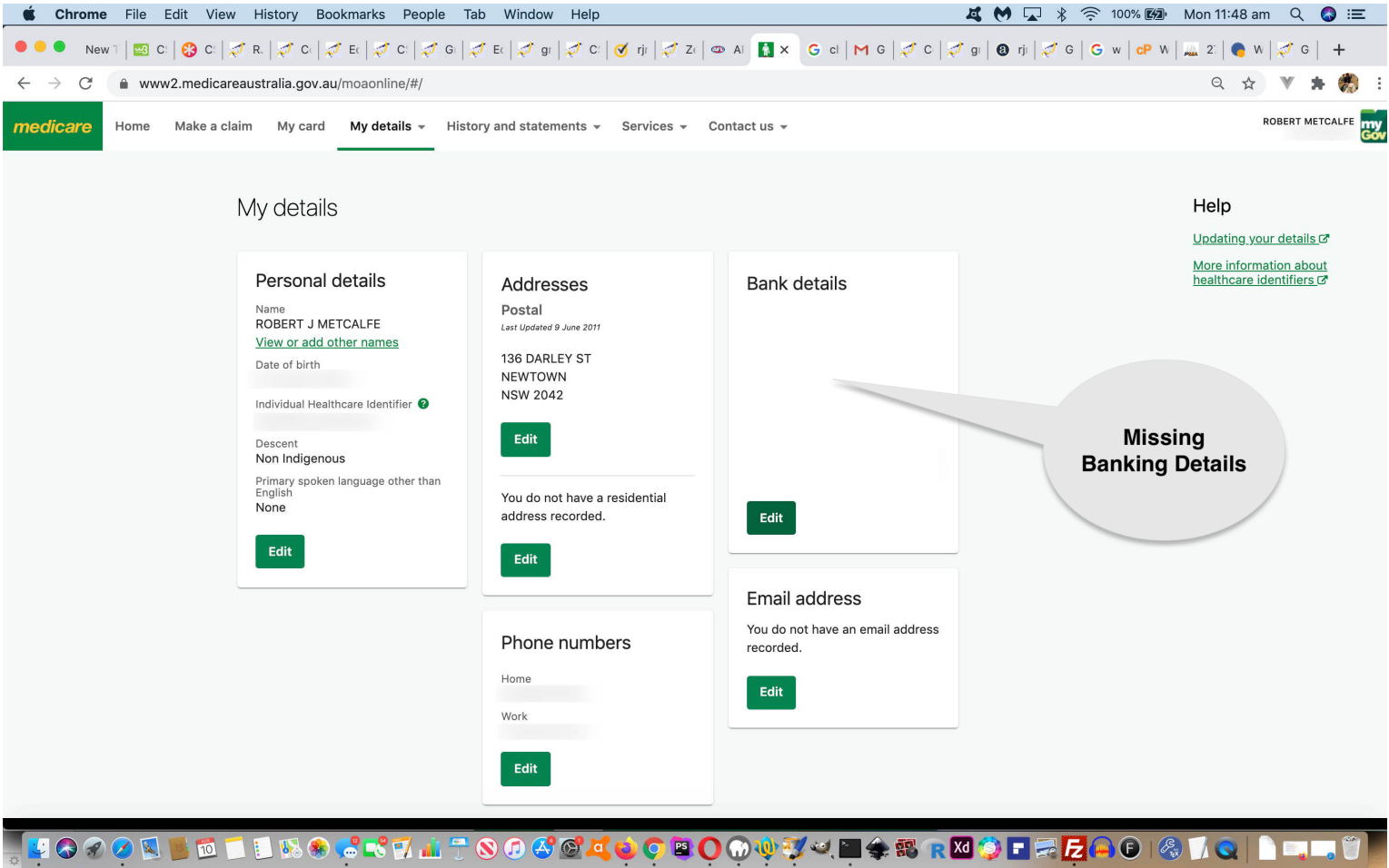
Safety Net threshold

Out of pocket costs: \$172.75

Safety Net threshold: \$2,169.20

View balance

Terms of useSite noticesPrivacyAccessibility



ChromeFileEditViewHistoryBookmarksPeopleTabWindowHelp

New 1C: C: R: C: Et C: G Et gr C: rji Z: A X G cl M G C gi B rji G w cP W 2 W G +

www2.medicareaustralia.gov.au/moonline/#/

100%Mon 11:48 am

medicare

HomeMake a claimMy cardMy detailsMy detailsHistory and statementsServicesContact us

ROBERT METCALFEmyGov

My details

Personal details

Name
ROBERT J METCALFE
[View or add other names](#)

Date of birth

Individual Healthcare Identifier

Descent
Non Indigenous

Primary spoken language other than English
None

Edit

Addresses

Postal
Last Updated 9 June 2011

136 DARLEY ST
NEWTOWN
NSW 2042

Edit

You do not have a residential address recorded.

Edit

Phone numbers

Home

Work

Edit

Bank details

Last Updated 10 August 2020

Account number

Account name

Edit

Email address

You do not have an email address recorded.

Edit

Help

[Updating your details](#)

[More information about healthcare identifiers](#)

Filled in Banking Details facilitating rebate payments

10

Calendar

Photos

Mail

Messages

Google

Chrome

Firefox

VS Code

Discord

Spotify

Skype

Zoom

Slack

Teams

Outlook

OneDrive

Dropbox

Google Drive

OneNote

Word

Excel

PowerPoint

Access

Project

Visual Studio

IntelliJ

PyCharm

Android Studio

Xcode

Sublime Text

Atom

Brackets

WebStorm

PhpStorm

Rider

JetBrains

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Sublime Text

Atom

Brackets

WebStorm

PhpStorm

Rider

JetBrains

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Continue

Your services



Australian Taxation Office



medicare

Medicare

On a re-login Medicare link here

Ask a question